



SECTOR:

LAND PUBLIC TRANSPORT (STAGE BUS)

Effective date
1 June 2021 – 14 June 2021

Allowed Time

05:00 am - 12:00 midnight

Operation Time

06:00 am – 8:00 pm

Workforce Capacity

100 %

Coverage

- Operation of stage bus
- Passenger pickup services

Prohibited Activities

Please refer to the items listed in the list of prohibited activities

Standing Order

- Act 342
- Malaysia National Security Council & Ministry Of Health Circulars
- Road Transport Act 1987
- Commercial Vehicles Licensing Board Act 1987

ACTIVITY AND PROTOCOL

Action

Brief Description

1. Responsibility of the operator to the bus driver

- All operators must ensure that bus drivers are wearing face mask at all times while driving.
- Operators must ensure that each driver undergoes health screening for symptoms before starting the task.
- Operators need to provide and ensure drivers regularly make announcements or warnings related to social distancing and other compliance via voice recording/ broadcast voice messages on buses during the journey.

2. Ensure 1 meter social distancing

- The capacity of bus passengers is limited to 50% only, taking into account individual social distancing of at least 1 meter.
- All operators must provide seat stickers to indicate social distancing.
- If there are two or three seats, only one seat is allowed.



SECTOR:

LAND PUBLIC TRANSPORT (STAGE BUS)

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12:00 midnight**

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Workforce Capacity

100 %

Coverage

- Operation of stage bus
- Passenger pickup services

Prohibited Activities

Please refer to the items listed in the list of prohibited activities

Standing Order

- Act 342
- Malaysia National Security Council & Ministry Of Health Circulars
- Road Transport Act 1987
- Commercial Vehicles Licensing Board Act 1987

ACTIVITY AND PROTOCOL

Action

Brief Description

3. Cleaning, disinfecting and sanitising

- Cleaning, disinfecting and sanitising of bus and facility after each trip and at depot after operation hours.

4. Encourage the use of electronic facilities and transactions

- Encourage online ticket purchases and the use of cashless transaction cards such as monthly passes.

5. Wearing face mask

- Passengers and drivers have to wear face mask at all times.

6. Use of hand sanitiser

- Provide hand sanitiser in the bus. Passengers need to use hand sanitiser every time they board and disembark from the bus.

7. Passenger Movement

- Passengers carrying activities are only allowed during operation time.
- Ensure all passengers check in mySejahtera apps before entering the bus.
- Prepare a record book to write down information required for passengers without mySejahtera apps



SECTOR:

LAND PUBLIC TRANSPORT (REGIONAL BUS)

Effective date
1 June 2021 – 14 June 2021

Allowed Time

24 Hours

Operation Time

06:00 am – 8:00 pm

Workforce Capacity

100 %

Coverage

- Operation of regional bus
- Passenger pickup services

Prohibited Activities

Please refer to the items listed in the list of prohibited activities

Standing Order

- Act 342
- Malaysia National Security Council & Ministry Of Health Circulars
- Road Transport Act 1987
- Commercial Vehicles Licensing Board Act 1987

ACTIVITY AND PROTOCOL

Action

Brief Description

1. Responsibility of the operator to the bus driver

- All operators must ensure that bus drivers are wearing face mask at all times while driving.
- Operators must ensure that each driver undergoes health screening for symptoms before starting the task.
- Operators need to provide and ensure drivers regularly make announcements or warnings related to social distancing and other compliance via voice recording/ broadcast voice messages on buses during the journey.

2. Ensure 1 meter social distancing

- The capacity of bus passengers is limited to 50% only, taking into account individual social distancing of at least 1 meter.
- All operators must provide seat stickers to indicate social distancing.
- If there are two or three seats, only one seat is allowed.

3. Cleaning, disinfecting and sanitising

- Cleaning, disinfecting and sanitising of bus cabin at every stopover and at depot after operation hours.



SECTOR:

LAND PUBLIC TRANSPORT (REGIONAL BUS)

Effective date
1 June 2021 – 14 June 2021

Allowed Time

24 Hours

Operation Time

06:00 am – 8:00 pm

Workforce Capacity

100 %

Coverage

- Operation of regional bus
- Passenger pickup services

Prohibited Activities

Please refer to the items listed in the list of prohibited activities

Standing Order

- Act 342
- Malaysia National Security Council & Ministry Of Health Circulars
- Road Transport Act 1987
- Commercial Vehicles Licensing Board Act 1987

ACTIVITY AND PROTOCOL

Action

Brief Description

4. Encourage the use of electronic facilities and transactions

- Encourage online ticket purchases and the use of cashless transaction cards such as monthly passes.

5. Wearing face mask

- Passengers and drivers have to wear face mask at all times.

6. Use of hand sanitiser

- Provide hand sanitiser in the bus. Passengers need to use hand sanitiser every time they board and disembark from the bus.

7. Passenger movements are subject to PDRM authorisation

- Passengers must submit an application and obtain movement permission from PDRM.
- Passengers carrying activities are only allowed during operation time.
- Ensure all passengers to write down their personal details on the 'Passenger Record Book' before depart from the station
- Ensure all passengers check in my Sejahtera apps before entering the bus.



SECTOR:

LAND PUBLIC TRANSPORT (LICENSED VAN)

Effective date
1 June 2021 – 14 June 2021

Allowed Time

05:00 am - 12:00 midnight

Operation Time

06:00 am – 8:00 pm

Workforce Capacity

100 %

Coverage

- Operation of licensed van
- Passenger pickup services

Prohibited Activities

Please refer to the items listed in the list of prohibited activities

Standing Order

- Act 342
- Malaysia National Security Council & Ministry Of Health Circulars
- Road Transport Act 1987
- Commercial Vehicles Licensing Board Act 1987

ACTIVITY AND PROTOCOL

Action

Brief Description

1. Licensed van service

- Ensure passenger capacity is limited to only 50% at all times.
- Passengers are only allowed to sit at the back.

2. Ensure 1 meter social distancing

- The capacity of licensed van passengers is limited to 50% only, taking into account individual social distancing of at least 1 meter.
- All operators must provide seat stickers to indicate social distancing.
- If there are two or three seats, only one seat is allowed.

3. Cleaning, disinfecting and sanitising

- Cleaning, disinfecting and sanitising of vehicle after each trip and after operation hours.



SECTOR:

LAND PUBLIC TRANSPORT (LICENSED VAN)

Effective date
1 June 2021 – 14 June 2021

Allowed Time

05:00 am - 12:00 midnight

Operation Time

06:00 am – 8:00 pm

Workforce Capacity

100 %

Coverage

- Operation of licensed van
- Passenger pickup services

Prohibited Activities

Please refer to the items listed in the list of prohibited activities

Standing Order

- Act 342
- Malaysia National Security Council & Ministry Of Health Circulars
- Road Transport Act 1987
- Commercial Vehicles Licensing Board Act 1987

ACTIVITY AND PROTOCOL

Action

Brief Description

4. Encourage the use of electronic facilities and transactions

- Encourage online ticket purchases and the use of cashless transaction cards such as monthly passes.

5. Wearing face mask

- Passengers and drivers have to wear face mask at all times.

6. Use of hand sanitiser

- Provide hand sanitiser in vehicle. Passengers need to use hand sanitiser every time they board and disembark from the vehicle.

7. Passenger Movement

- Passengers carrying activities are only allowed during operation time.
- Ensure all passengers check in mySejahtera apps before entering the bus.
- Prepare a record book to write down information required for passengers without MySejahtera apps.



SECTOR:

LAND PUBLIC TRANSPORT (TAXI)

Effective date
1 June 2021 – 14 June 2021

Allowed Time

05:00 am - 12:00 midnight

Operation Time

06:00 am – 8:00 pm

Workforce Capacity

100 %

Coverage

- Operation of taxi
- Passenger pickup services

Prohibited Activities

Please refer to the items listed in the list of prohibited activities

Standing Order

- Act 342
- Malaysia National Security Council & Ministry Of Health Circulars
- Road Transport Act 1987
- Commercial Vehicles Licensing Board Act 1987

ACTIVITY AND PROTOCOL

Action

Brief Description

1. Taxi services

- Ensure that only one passenger (not including driver) is allowed to be taken at all times.
- In case of medical appointment (show proof of appointment) or emergency, two passengers (not including drivers) are allowed to be taken at all times.
- Passengers are only allowed to sit at the back.

2. Encourage contactless transaction

- Encourage fares to be paid online instead of cash.

3. Use of hand sanitiser

- Drivers and passengers are encouraged to sanitise their hands before and after each pick up / drop off.

4. Wearing face mask

- Passengers and drivers have to wear face mask at all times.

5. Passenger Movement

- Passengers carrying activities are only allowed during operation time.
- Ensure all passengers check in MySejahtera apps before entering the bus.
- Prepare a record book to write down information required for passengers without MySejahtera apps.



SECTOR:

LAND PUBLIC TRANSPORT (E-HAILING)

Effective date
1 June 2021 – 14 June 2021

Allowed Time

05:00 am - 12:00 midnight

Operation Time

06:00 am – 8:00 pm

Workforce Capacity

100 %

Coverage

- Operation of e-hailing services
- Passenger pickup services

Prohibited Activities

Please refer to the items listed in the list of prohibited activities

Standing Order

- Act 342
- Malaysia National Security Council & Ministry Of Health Circulars
- Road Transport Act 1987
- Commercial Vehicles Licensing Board Act 1987

ACTIVITY AND PROTOCOL

Action

Brief Description

1. E-hailing services

- Ensure that only one passenger (not including driver) is allowed to be taken at all times.
- In case of medical appointment (show proof of appointment) or emergency, two passengers (not including drivers) are allowed to be taken at all times.
- Passengers are only allowed to sit at the back.

2. Encourage contactless transaction

- Encourage fares to be paid online instead of cash.

3. Use of hand sanitiser

- Drivers and passengers are encouraged to use hand sanitizer before and after pick up / drop off passengers.

4. Wearing face mask

- Driver and passenger need to wear face mask at all times.

5. Passenger Movement

- Passengers carrying activities are only allowed during operation time.
- Ensure all passengers check in MySejahtera apps before entering the bus.
- Prepare a record book to write down information required for passengers without MySejahtera apps.



SECTOR:

LAND PUBLIC TRANSPORT (TERMINAL)

Effective date
1 June 2021 – 14 June 2021

Allowed Time

24 Hours

Operation Time

06:00 am – 8:00 pm

Workforce Capacity

100 %

Coverage

- Operation of stage bus, regional bus, licensed van, taxi and e-hailing services
- Passenger pickup services

Prohibited Activities

Please refer to the items listed in the list of prohibited activities

Standing Order

- Act 342
- Malaysia National Security Council & Ministry Of Health Circulars
- Road Transport Act 1987
- Commercial Vehicles Licensing Board Act 1987

ACTIVITY AND PROTOCOL

Action

Brief Description

1. Entering the Terminal

- All visitor/passengers to the terminal must check in MySejahtera apps before entering the terminal.
- Prepare a record book to write down information required for passengers without my Sejahtera apps.

2. Checking of travel permit

- The terminal operator should check the travel permit of passengers.

3. Ensure all passengers and staff undergo a body temperature check before entry to the terminal building

- A body temperature check will be conducted on each passenger and employee arriving to and departing from the terminal building.
- If any passenger / employee has symptoms such as fever (37.5 degrees Celsius), cough, sore throat and shortness of breath, the terminal operator must isolate the passenger / employee in the control room and bar from boarding the vehicle.

4. Provide hand sanitiser

- Terminal operators should provide hand sanitiser at the ticket counters and entrances.



SECTOR:

LAND PUBLIC TRANSPORT (TERMINAL)

Effective date
1 June 2021 – 14 June 2021

Allowed Time

24 Hours

Operation Time

06:00 am – 8:00 pm

Workforce Capacity

100 %

Coverage

- Operation of stage bus, regional bus, licensed van, taxi and e-hailing services
- Passenger pickup services

Prohibited Activities

Please refer to the items listed in the list of prohibited activities

Standing Order

- Act 342
- Malaysia National Security Council & Ministry Of Health Circulars
- Road Transport Act 1987
- Commercial Vehicles Licensing Board Act 1987

ACTIVITY AND PROTOCOL

Action

Brief Description

4. Ensuring compliance with social distancing

- Terminal operators are to label places such as the arrival / departure area, ticket counters or high-touch areas using special stickers to guide terminal users to comply with social distancing.

5. Limit the passenger / user terminal capacity

- The seat position in the waiting area should be spaced at one seat interval.
- Terminal operator must ensure that passenger capacity control is based on social distancing.

6. Encourage the use of self-service ticket machines

- Terminal operator should encourage the public to purchase tickets at the self-service kiosks.



SECTOR:

LAND PUBLIC TRANSPORT (TERMINAL)

Effective date
1 June 2021 – 14 June 2021

Allowed Time

24 Hours

Operation Time

06:00 am – 8:00 pm

Workforce Capacity

100 %

Coverage

- Operation of stage bus, regional bus, licensed van, taxi and e-hailing services
- Passenger pickup services

Prohibited Activities

Please refer to the items listed in the list of prohibited activities

Standing Order

- Act 342
- Malaysia National Security Council & Ministry Of Health Circulars
- Road Transport Act 1987
- Commercial Vehicles Licensing Board Act 1987

ACTIVITY AND PROTOCOL

Action

Brief Description

7. Wearing face mask

- Passengers, employees and merchants are required to wear face mask at all times.

8. Announcement of control and preventive measures

- Terminal operators should periodically announce the control and prevention of COVID-19.

9. The process of sanitising and disinfection

- Terminal operators are required to carry out regular cleaning, sanitising and disinfection at frequently touched areas such as doors, chairs and holders.



SECTOR:

RIVERINE TRANSPORT (Passenger Boat Terminal)

Effective date
1 June 2021 – 14 June 2021

Allowed Time
6:00 am – 6:00 pm

Operation time
6:00 am – 6:00 pm

Workforce Capacity
100%

Coverage

Operation of Passenger Boat Terminal

Prohibited Activity

Refer to the specified prohibited activities

Standing Order

- Act 342
- Malaysia National Security Council & Ministry Of Health Circulars
- Sarawak Rivers Ordinance 1993
- Merchant Shipping Ordinance 1960 (Sarawak)

Activity and Protocol

Action

1. Disinfect all terminal spaces and equipment

2. Checking of body temperature and wearing of face mask

Brief Description

- Carry out disinfection process every morning before start of operation and after end of operation in the afternoon.
- Use disinfectant spray in the passenger concentration areas such as ticketing counter, waiting area, arrival and departure zones at least 3 times daily during operation period.

- Use handheld thermometer for checking the body temperature of staff, porters, terminal operators and passengers before entering the terminal.
- Everyone must wear face mask when entering the terminal.
- Only passengers are permitted to enter the waiting area.



SECTOR:

RIVERINE TRANSPORT (Passenger Boat Terminal)

Effective date
1 June 2021 – 14 June 2021

Allowed Time

6:00 am – 6:00 pm

Operation time

6:00 am – 6:00 pm

Workforce Capacity

100%

Coverage

Operation of Passenger Boat Terminal

Prohibited Activity

Refer to the specified prohibited activities

Standing Order

- Act 342
- Malaysia National Security Council & Ministry Of Health Circulars
- Sarawak Rivers Ordinance 1993
- Merchant Shipping Ordinance 1960 (Sarawak)

Activity and Protocol

Action

Brief Description

3. Entry registration at the ticketing counter

- Implement marking for social distancing.
- Enforce distance of 1 meter between passengers.
- Ticketing agents and passengers are to wear face mask at the counter.
- Use hand sanitiser before entry to waiting area.
- Encourage purchase of ticket online.
- Check in *MySejahtera* apps

4. Seating arrangement in the waiting area

- Enforce social distancing by leaving seats empty between passengers.
- Not permitted to eat and drink at the waiting area.



SECTOR:

RIVERINE TRANSPORT (Passenger Boat Terminal)

Effective date
1 June 2021 – 14 June 2021

Allowed Time

6:00 am – 6:00 pm

Operation time

6:00 am – 6:00 pm

Workforce Capacity

100%

Coverage

Operation of Passenger Boat Terminal

Prohibited Activity

Refer to the specified prohibited activities

Standing Order

- Act 342
- Malaysia National Security Council & Ministry Of Health Circulars
- Sarawak Rivers Ordinance 1993
- Merchant Shipping Ordinance 1960 (Sarawak)

Activity and Protocol

Action

Brief Description

5. Boarding of passengers

- Record the name, NRIC number and contact number of passengers.
- Enforce distance of 1 meter between passengers.
- Sarawak Rivers Board staff, boat crews, porters, boat operators and passengers are to wear face mask.

6. Lavatory service

- Washroom cleaning to be conducted at least once after every 5 use.
- Ensure anti-bacterial soaps are provided in the washroom.



SECTOR:

RIVERINE TRANSPORT (Express Boat & Speed Boat)

Effective date
1 June 2021 – 14 June 2021

Allowed Time

6:00 am – 6:00 pm

Operation time

6:00 am – 6:00 pm

Workforce Capacity

100%

Coverage

Operation of **Passenger Boat**
(Express Boat & Speed Boat)

Prohibited Activity

Refer to the specified prohibited activities

Standing Order

- Act 342
- Malaysia National Security Council & Ministry Of Health Circulars
- Sarawak Rivers Ordinance 1993
- Merchant Shipping Ordinance 1960 (Sarawak)

Activity and Protocol

Action

1. Disinfect all boat spaces/cabin

Brief Description

- Carry out disinfection process every morning before start of operation and after end of operation in the afternoon.
- Use disinfectant spray in the boat passenger cabin and hand railing each time before the start of the next journey/trip.

2. Checking of body temperature and wearing of face mask

- Check in *MySejahtera* apps
- Use handheld thermometer for checking the body temperature of boat crews and all passengers before boarding the passenger cabin.
- Everyone must wear face mask when boarding the passenger cabin.
- No animals or pets are allowed on board.

Note: All passengers who enter or exit to / from **Bintulu Zone** and **Kapit Zone** are required to obtain **RT-PCR test result** besides the **PDRM Permit**.



SECTOR:

RIVERINE TRANSPORT (Express Boat & Speed Boat)

Effective date
1 June 2021 – 14 June 2021

Allowed Time

6:00 am – 6:00 pm

Operation time

6:00 am – 6:00 pm

Workforce Capacity

100%

Coverage

Operation of **Passenger Boat**
(Express Boat & Speed Boat)

Prohibited Activity

Refer to the specified prohibited activities

Standing Order

- Act 342
- Malaysia National Security Council & Ministry Of Health Circulars
- Sarawak Rivers Ordinance 1993
- Merchant Shipping Ordinance 1960 (Sarawak)

Activity and Protocol

Action

Brief Description

3. Embarking and disembarking of passengers

- Ensure orderly embarkation and disembarkation of passengers.
- Enforce a meter distance between passengers.
- Implement marking for social distancing.
- Sarawak Rivers Board staff, boat crews, porters and passengers are to wear face mask.

4. Seating arrangement in the passenger cabin

- The capacity of passengers is limited to 50% only
- Enforce social distancing by leaving seats empty between passengers.
- Not permitted to eat and drink in the passenger cabin.

5. Lavatory service

- Washroom cleaning must be carried out upon arrival at each destination / terminal.
- Ensure anti-bacterial soaps are provided in the washroom.

Note: All passengers who enter or exit to / from *Bintulu Zone* and *Kapit Zone* are required to obtain *RT-PCR test result* besides the *PDRM Permit*.



SECTOR:

RIVERINE TRANSPORT (*Penambang*)

Effective date
1 June 2021 – 14 June 2021

**Allowed
Time**

**6:00 am –
6:00 pm**

**Operation
time**

**6:00 am –
6:00 pm**

**Workforce
Capacity**

100%

Coverage

Operation of *Perahu Penambang*

Prohibited Activity

Refer to the specified prohibited activities

Standing Order

- Act 342
- Malaysia National Security Council & Ministry Of Health Circulars
- Sarawak Rivers Ordinance 1993
- Merchant Shipping Ordinance 1960 (Sarawak)

Activity and Protocol

Action

1. Disinfection of all Jetty / Pontoon

Brief Description

- Carry out disinfection process every morning before start of operation and after end of operation in the afternoon.
- Conduct disinfection at all spaces, waiting area, hand railing and wherever necessary.

2. Checking of body temperature and wearing of face mask

- Check in *MySejahtera* apps
- Use handheld thermometer for checking of body temperature of operators and all passengers before boarding.
- Operators and passengers are to wear face mask.



SECTOR:

RIVERINE TRANSPORT (*Penambang*)

Effective date
1 June 2021 – 14 June 2021

Allowed Time

6:00 am – 6:00 pm

Operation time

6:00 am – 6:00 pm

Workforce Capacity

100%

Coverage

Operation of *Perahu Penambang*

Prohibited Activity

Refer to the specified prohibited activities

Standing Order

- Act 342
- Malaysia National Security Council & Ministry Of Health Circulars
- Sarawak Rivers Ordinance 1993
- Merchant Shipping Ordinance 1960 (Sarawak)

Activity and Protocol

Action

3. Embarking and disembarking of passengers

Brief Description

- Ensure orderly embarkation and disembarkation of passengers.
- Enforce a meter distance between passengers.
- Implement marking for social distancing.
- Operators and passengers are to wear face mask.
- Ensure all passengers have disembarked before allowing new passengers to embark.

4. Seating arrangement of passengers

- The capacity of passengers is limited to 50% only
- Enforce social distancing by leaving seats empty between passengers.
- Not permitted to eat and drink.
- No animals or pets are allowed on board.



SECTOR:

AIR TRANSPORT (SCHEDULED FLIGHT AND CARGO)

Effective date
1 June 2021 – 14 June 2021

Allowed Time

24 Hours

Operation time

24 Hours

Workforce Capacity

100%

Coverage

- Scheduled flight and cargo services for domestic and international routes
- General aviation services including business & private jet operation

Prohibited Activity

Refer to the specified prohibited activities

Standing Order

- Act 342
- MKN & MOH Circulars
- Road Transport Act 1987
- Land Public Transport Act 2010
- Commercial Vehicle Licensing Board Act 1987
- Railway Act 1991
- Merchant Shipping Ordinance 1952
- Civil Aviation Act 1969 [Act 3]
- Carriage by Air Act 1974 [Act 148]
- Aviation Offences Act 1984 [Act 307]
- Malaysian Aviation Commission Act 2015 [Act 771]
- Civil Aviation Regulations 2016

Activity and Protocol

Action

Brief Description

1. Body temperature checking and wearing of face mask

- Use of thermal scanner for body temperature checking before entering the airport terminal.
- Face mask is required for all individuals entering the airport terminal.

2. Checking in at counter

- Enforce 1 meter social distancing between the passengers.
- Marking for social distancing.
- Use of face mask by airlines personnel.
- Use of hand sanitiser after the check in process is done.

3. Seating arrangement in the aircraft

- 60% passenger capacity for incoming flights into Sarawak.
- 100% passenger capacity for outgoing flights from Sarawak.
- 100% passenger capacity for flights within Sarawak.
- No physical distancing inflight.

4. Aircraft disinfection

- Carry out the disinfection of aircraft after operation.



SECTOR:

AIR TRANSPORT (SCHEDULED FLIGHT AND CARGO)

Effective date
1 June 2021 – 14 June 2021

Allowed Time

24 Hours

Operation time

24 Hours

Workforce Capacity

100%

Coverage

- Scheduled flight and cargo services for domestic and international routes
- General aviation services including business & private jet operation

Prohibited Activity

Refer to the specified prohibited activities

Standing Order

- Act 342
- MKN & MOH Circulars
- Road Transport Act 1987
- Land Public Transport Act 2010
- Commercial Vehicle Licensing Board Act 1987
- Railway Act 1991
- Merchant Shipping Ordinance 1952
- Civil Aviation Act 1969 [Act 3]
- Carriage by Air Act 1974 [Act 148]
- Aviation Offences Act 1984 [Act 307]
- Malaysian Aviation Commission Act 2015 [Act 771]
- Civil Aviation Regulations 2016

Activity and Protocol

Action

Brief Description

5. Boarding

- Enforcement of 1 meter social distancing between passengers.
- Wearing of face mask by airline counter agents.

7. Meal service

- Avoid close contact with passengers.

8. Lavatory service

- Lavatory to be cleaned at least once for every 5 uses.



SECTOR:

AIR TRANSPORT (AIRPORT)

Effective date
1 June 2021 – 14 June 2021

Allowed Time

24 Hours

Operation time

24 Hours

Workforce Capacity

100%

Coverage

- Airport service
- Land handling services
- Air traffic control services
- Flight school services / flight college / flight training (just like the higher education sector)

Prohibited Activity

Refer to the specified prohibited activities

Standing Order

- Act 342
- MKN & MOH Circulars
- Road Transport Act 1987
- Land Public Transport Act 2010
- Commercial Vehicle Licensing Board Act 1987
- Railway Act 1991
- Merchant Shipping Ordinance 1952
- Civil Aviation Act 1969 [Act 3]
- Carriage by Air Act 1974 [Act 148]
- Aviation Offences Act 1984 [Act 307]
- Malaysian Aviation Commission Act 2015 [Act 771]
- Civil Aviation Regulations 2016

Activity and Protocol

Action

1. Monitoring of COVID-19 Symptom

Brief Description

- Monitor COVID-19 symptoms among passengers, users and airport workers through body temperature checks.

2. Use of hand sanitiser, face mask and rubber gloves

- Employees are required to use hand sanitisers, face masks, and rubber gloves when on duty based on the locality of their workplace.
- Use of face mask and hand sanitiser is mandatory for all passengers on board.

3. Seating arrangement in the aircraft

- The use of face mask by every employee in the general area is mandatory.
- Ensure guidelines for best social practices / social distancing are provided such as 1 meter distance marking on the floor, desk and chair.

4. Aircraft disinfection

- MASB's Emergency Operation Center (EOC) and Airport Crisis Management Team are on alert and always awaiting the latest direction / development on COVID-19.